



Our Reference: MASD-VSU-V047-LET-150

30 October 2009

The Manager
Westminster Property Owners Association
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London SW1E 5ER

Victoria Station Upgrade Project

London Underground Ltd.
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E-mail: vsu@tube.tfl.gov.uk

Dear Sir or Madam

Victoria Station Upgrade Project (VSU) – Update October 2009

You will be aware that, as part of Transport for London's (TfL) Investment Programme, London Underground (LU) is planning to upgrade Victoria Underground station. The Victoria Station Upgrade (VSU) will reduce existing congestion at the station, provide extra station capacity for the expected increase in passenger numbers, reduce journey times and improve access, including new lift access to the platforms.

LU is writing to you to keep you updated on this project.

1. Progress

Transport and Works Act

Following the public inquiry, which closed in January this year, the Secretary of State for Transport approved the scheme in July. The Transport and Works Act Order for the scheme came into effect on 18 September 2009.

Next Steps

TfL is currently facing significant funding pressures and has been considering how best to make major cost savings whilst keeping the underground running, and continuing to deliver transport improvements for the Capital.

We have explored different phasing and delivery options for VSU to see how it can be delivered in the most cost-effective way. As a result, the scheme will be constructed in phases, starting in 2011 with the construction of the new northern ticket hall under Bressenden Place. The scheduled completion date for VSU is 2018.



2. Enabling work in Victoria

The planned utility (water, sewers, gas, electricity and telecoms) diversions, in preparation for the main VSU works, started in February 2009. We are committed to completing these works as planned so that the main construction works are not delayed further.

We are currently working on Bressenden Place to divert a major sewer and other utilities, and this is due to be complete by the end of this year.

The final stages of the utilities diversion programme, in Allington Street and Wilton Road, are scheduled to start in February 2010 and April 2010 respectively. There will be some diversions to local traffic during these works and we are working with TfL Surface Transport to develop appropriate traffic management plans for this period.

All residents and businesses close to the works are informed before the start of each new stage and a 24hr helpline (08080 707 707) is available to deal with any queries or complaints.

3. Community Liaison Group

We plan to establish a community liaison group (CLG) for the duration of the main VSU works. The aim of the group is to keep local residents and businesses informed about the work and provide an opportunity to raise matters of interest or concern.

In the interim, a 'Shadow Community Liaison Group' has been established to deal with matters relating to the utilities diversion work. Representatives from local residents' groups, businesses and City of Westminster attend each meeting.

4. Preparatory work at Victoria Underground station

We are currently upgrading the existing ticket office in the Victoria line ticket hall which will provide enhanced ticketing facilities and is scheduled for completion by summer 2010. Until then customers will continue to purchase tickets from the temporary ticket office located on the Network Rail forecourt.

We will continue to keep you updated over the next phases of the project. If you have questions or would like to discuss the scheme with the VSU project team please contact me at vsu@tube.tfl.gov.uk or for more information you can refer to www.tfl.gov.uk/vsu.

Yours faithfully

Rosangela Bocchetti
Stakeholder Communications

Registered office is as above.

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Company Number 1900907

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company controlled by a local
authority within the meaning of Part V
Local Government and Housing Act
1989. The controlling authority is
Transport for London.